

Pediatric Telephone Protocols

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Adult Telephone Protocols Jones & Bartlett Publishers
"Nurses play a vital role in improving the safety and quality of patient care -- not only in the hospital or ambulatory treatment facility, but also of community-based care and the care performed by family members. Nurses need know what proven techniques and interventions they can use to enhance patient outcomes. To address this need, the Agency for Healthcare Research and Quality (AHRQ), with additional funding from the Robert Wood Johnson Foundation, has prepared this comprehensive, 1,400-page, handbook for nurses on patient safety and quality -- Patient Safety and Quality: An Evidence-Based Handbook for Nurses. (AHRQ Publication No. 08-0043)." --Online AHRQ blurb,
<http://www.ahrq.gov/qual/nursesdbk>.
The Trauma Manual World Health Organization
Performing telephone triage requires the ability to make quick and effective decisions based on limited information. This rapid-access resource delivers more than 200 triage protocols for evaluating patients' symptoms over the telephone. Each symptom entry lists questions, grouped by urgency level, to determine whether the caller should seek emergency care immediately, seek medical care the same day, call back for appointment, or follow home care instructions. Detailed home care instructions are then provided. Simple, direct, and useful, this is the most comprehensive and user-friendly telephone triage book available.
The New Basics Amer Academy of Pediatrics

"Adult Telephone Protocols" is a powerful decision-support guide to help busy family practice and internal medicine offices handle a wide array of adult phone inquiries. It guides triagers through each call with the same step-by-step checklist organization and ease-of-use features as its companion resource, "Pediatric Telephone Protocols." More than 100 proven protocols cover 95% of the most common adult complaints. Look here for triage guidelines ranging from everyday problems such as back pain, insect bites, and sunburn to more serious conditions such as breathing difficulty, seizures, and wound infections. Time-saving features include highlighted triage assessment instructions, practical home care guidance, call prioritization guide, over-the-counter medication advice, quality improvement checklist and more.

Gyn/Ecology Penguin
Performing telephone triage requires the ability to make quick and effective decisions based on limited information. This rapid-access resource delivers over 200 triage protocols for evaluating patients' symptoms over the telephone. Each symptom entry lists questions, grouped by urgency level, to determine whether the caller should seek emergency care immediately, seek medical care the same day, call back for appointment, or follow home care instructions. Detailed home care instructions are then provided. Simple, direct, and useful, this is the most comprehensive and user-friendly telephone triage book available. This new edition features several new protocols--swine flu (H1N1 virus), bedbug problems, tattoo problems, and emergency contraception--as well as new information in the introductory chapter about program development, management issues, and staff development, including training. Other features include a new reminder about documentation in each protocol, a new anatomic Table of Contents, and expanded home care instructions.

Coaching Psychology Manual Lippincott Williams & Wilkins

This essential guide provides guidelines and education for all health care professionals who make decisions about the emergency inter-

facility transport of children. Includes new chapters on financing neonatal-pediatric transport programs and on marketing the service through benefits communication and training.

Pediatric Nurse Telephone Triage Lippincott Raven

The thoroughly updated Third Edition of this popular and widely used pocket reference guides the trauma team through every aspect of patient care after injury and before, during, and after acute care surgery--from prehospital care, to resuscitation, treatment of specific organ injuries, priorities in intensive care, and management of special situations. Designed for rapid, on-the-spot information retrieval, this manual will be a staple reference in emergency departments and trauma centers. Flow charts, algorithms, sequential lists, and tables throughout facilitate quick clinical decision-making. More than 200 illustrations demonstrate specific injuries and procedures. Appendices include organ injury scales, tetanus prophylaxis recommendations, and frequently used forms.

Pediatric Telephone Advice Lippincott Williams & Wilkins

This handbook presents step-by-step protocols for telephone triage and advice for over 150 pediatric symptoms and chief complaints. Written in algorithmic format, the protocols list questions the health care professional should ask the caller to assess the urgency of the problem and

determine whether it requires emergency intervention, an office visit, or home care. Where appropriate, the book provides first aid and home care instructions for parents and alerts parents to complications that warrant a call back.

Triage Protocols for Aging Adults Amer Academy of Pediatrics

This book offers a comprehensive look at the growing practice of telephone triage nursing. Despite the prevalence of the practice, little education and few resources are available for nurses interested in this form of practice. The authors address the history of telephone triage, the role of telephone triage nursing in health care, theories supporting the practice, quality and risk management principles, program design, and a comprehensive look at clinical practice. Practical tips and real-life examples will illustrate and support the content.

Instructions for Pediatric Patients Wiley-Blackwell

Know when to call your doctor--and when it's safe to treat your child at home! Caring for your sick child can be a daunting experience. You want to ensure the best for him or her, but you also know that every illness doesn't require a trip to the doctor's office or emergency room. So how do you know when to do what? Barton D. Schmitt, MD, FAAP, a pediatrician with more than 40 years of experience, knows the intricacies of the most common childhood illnesses and injuries and has written this expert, but easy-to-follow guide so you can too. *My Child Is Sick! Expert Advice for Managing Common Illnesses and Injuries* is based on clinical guidelines developed by Dr. Schmitt and used by pediatricians and nurses in 10,000 practices and 400 nurse advice call centers in the United States and Canada. These guidelines have been tested for 25 years on more than 300

million phone calls. All of the topics in the 2nd edition of *My Child is Sick!* have been fully reviewed and updated, and several new topics have been added, including earwax buildup, mosquito bites, strep throat infections, and wound infections. Inside this practical book, you'll find * Concise, accurate information on the most common illnesses and injuries of childhood such as coughs and colds, ear infections, cuts and scrapes, rashes, diarrhea, and more * Decision charts to help you determine when to call your child's doctor and when it's safe to treat your child at home, as well as descriptions of which symptoms are normal during the course of an illness or recovery from an injury and which are cause for concern * Specific time-frame guidelines as to when to call your child's doctor or 911 * In-depth advice for treating symptoms at home, taking the guesswork out of how to make your child feel better * Drug dosage charts for the most commonly used nonprescription medicines With *My Child Is Sick!* at your fingertips, you'll never again have to worry about whether you've made the right decision about your child's illness. Rest easy with this one-of-a-kind guide to sick children.

Pediatric Telephone Protocols Lippincott Williams & Wilkins

This new 3rd edition is completely updated and revised and includes 2 brand new protocols: Early Weight Loss, Birth Hospital or First Week, and Child Care Policies/Suggestions. *Adult Telephone Protocols* Little, Brown Medical Division

Emergencies: --when to call your child's physician immediately -what to do in case of burns, bites, stings, poisoning, choking, and injuries Common Illnesses: -when it's safe to treat your child at home -step-by-step instructions on dealing with fever, infections, allergies, rashes, earaches, croup and other common ailments Behavior Problems: -proven strategies for colic, sleep

disturbances, toilet training problems, thumbsucking, and the video game craze -no-nonsense discipline techniques for biting, temper tantrums, sibling fighting, and school refusal Health Promotion: From Birth Through Adolescence: -essential advice on newborn baby care, nutrition, cholesterol testing, immunizations, and sex education -ways of preventing spoiled children, picky eaters, overeating, tooth decay, accidents, and homework problems

NRP WALL CHART. Lippincott Williams & Wilkins The Most Comprehensive and User-Friendly Adult Telephone Triage Protocols Available - From a Pioneer in the Field "This is a well thought out and organized tool for those involved in telephone advice and triage. It has many unique features not normally found in triage protocols, including research related to medical error, decision support, and critical thinking. The references are extensive. It is a necessary addition to the library of anyone involved in telephone triage and this update is an essential replacement for the previous protocols book. 3 Stars."--Doody's Review Service Written by Sheila Wheeler, one of the world's leading experts in telephone triage, this functional reference provides the guidelines nurses need for the safe, effective, and fast disposition of 1,000+ health related problems by telephone. Organized by anatomical site and written in lay language, Telephone Triage eliminates the extra step of translating home treatment, first aid, or self-assessment instructions when performing telephone triage with the layperson. The format incorporates a critical-thinking process that mimics how nurses naturally solve problems in real-world situations. This "4 in 1" package contains everything you need to implement a telephone triage program: Comprehensive training, protocols, standards and a CD with case studies for analysis and critique, plus an optional telehealth continuing education

website. Features: Users Guide - complete with insightful FAQs Protocols - wide-range of common diseases including Women's Health Documentation Form - ensures proper procedure, documentation, and risk management Standards - Comprehensive practice standards for practitioners and programs CD-ROM - contains 10 case studies for discussion and analysis Continuing Education -An accompanying website to earn CE credit online, at www.teletriage.com Representing the latest research and standards in the field, Telephone Triage is the ultimate resource for the triage nurse.

Pediatric Telephone Advice W B Saunders Company

Publisher's Note: Products purchased from 3rd Party sellers are not guaranteed by the Publisher for quality, authenticity, or access to any online entitlements included with the product. Provide optimal, evidence-based triage assessment, advice, and protocols, with Triage Protocols for Aging Adults. The 190 evidence-based protocols offered here address a wide range of symptoms, disorders, and emergencies affecting those 50 and older. Flip quickly to the right symptom and ask the questions listed there to determine whether the individual requires emergency, same-day, or home care. Whether you are in family practice or are a triage nurse working at a hospital, urgent care center, or insurance company, this is the go-to reference to keep by your side. Advance your evidence-based triage skills and protocols with: Easy-to-follow flowchart format that leads you from yes-or-no questions to assessment, recommendations, and clear instructions 190 protocols that cover the most common conditions faced by aging adults—all body systems, plus weakness, falls, loss of memory, poor appetite, medication

interaction problems, and more Alpha-organized table of contents that helps you locate symptoms quickly Contents also organized by body system for quick-find protocols Protocols that have symptom-based titles and address issues affecting all body systems, such as abdominal pain and swelling, alcohol problems, allergic reactions, altered mental status, asthma, earache, elder abuse, joint pain/swelling, and more All protocols reviewed by a team of nursing experts Actioncolumn of each protocol that presents emergency actions first Coverage of the legal aspects of triage Tools and sample forms - telephone triage protocol form, triage documentation form, triage log, skills assessment, call documentation review, and teaching self-assessment guide Chapter features include: Key Questions - name, age, onset, medications, pain scale, associated symptoms, and history Other Protocols to Consider - lists related protocols and their page numbers Health Alert - additional information to consider when choosing a protocol, with additional resources listed Assessment Questions and Actions - with specific actions under each yes-or-no answer Home Care Instructions - detailed instructions sections that explain care to be given before emergency help arrives, while waiting for an appointment, or for ongoing home care Report the Following Problems to Your PCP/Clinic/ED - symptoms or conditions that should be reported to their usual healthcare provider Seek Emergency Care Immediately if Any of the Following Occur - symptoms or conditions that require emergency care Your book purchase includes a complimentary download of the enhanced eBook for iOS™, Android™, PC, and Mac. Take advantage of

these practical features that will improve your eBook experience: The ability to download the eBook on multiple devices at one time—providing a seamless reading experience online or offline Powerful search tools and smart navigation cross-links that allow you to search within this book, or across your entire library of VitalSource eBooks Multiple viewing options that enable you to scale images and text to any size without losing page clarity as well as responsive design The ability to highlight text and add notes with one click *Breastfeeding Telephone Triage and Advice* Bantam

Dr. Michel Cohen, named by the New York Post as the hip, "must-have" pediatrician, has an important message for parents: Don't worry so much. In an easy-reference alphabetical format, *The New Basics* clearly lays out the concerns you may face as a parent and explains how to solve them -- without fuss, without stress, and without harming your child by using unnecessary medicines or interventions. With sensitivity and love, Dr. Michel describes proven techniques for keeping your children healthy and happy without driving yourself crazy. He will show you how to set positive habits for sleeping and eating and how to treat ailments early and effectively. You'll learn when antibiotics are helpful and when they can be harmful. If you're having trouble breast feeding, pumping, or bottle weaning, Dr. Michel has the advice to set you back on track. If after several months your baby is still not sleeping through the night, *The New Basics* will provide you with tried-and-true methods to help ease this difficult transition for babies and parents. Dr. Michel recognizes that you're probably asking the same questions his own patients' parents frequently ask, so he includes a section called "Real Questions from Real Parents" throughout the book. You'll find important

answers about treating asthma, head injuries, fevers, stomach bugs, colic, earaches, and other ailments. More than just a book on how to care for your child's physical well-being, The New Basics also covers such parenting challenges as biting, hitting, ADD, separation anxiety, how to prevent the terrible twos (and threes and fours ...), and preparing your child for a new sibling.

The CMS Hospital Conditions of Participation and Interpretive Guidelines

Lippincott Williams & Wilkins

Phlebotomy uses large, hollow needles to remove blood specimens for lab testing or blood donation. Each step in the process carries risks - both for patients and health workers. Patients may be bruised. Health workers may receive needle-stick injuries. Both can become infected with bloodborne organisms such as hepatitis B, HIV, syphilis or malaria. Moreover, each step affects the quality of the specimen and the diagnosis. A contaminated specimen will produce a misdiagnosis. Clerical errors can prove fatal. The new WHO guidelines provide recommended steps for safe phlebotomy and reiterate accepted principles for drawing, collecting blood and transporting blood to laboratories/blood banks.

Guidelines for Air and Ground Transport of Neonatal and Pediatric Patients

Lippincott Williams & Wilkins

Pediatric Telephone Protocols is the go-to triage resource at thousands of practices and hundreds of call centers nationwide. From telehealth pioneer Dr Schmitt, this new 17th edition is completely revised and updated and covers an even broader spectrum of caller concerns with a new protocol on COVID-19.

S.T.A.B.L.E. Program Post-resuscitation Pre-transport Stabilization Care of Sick Infants Lippincott Williams & Wilkins

This revised edition includes a New Intergalactic Introduction by the Author. Mary Daly's New Intergalactic Introduction explores her process as a Crafty Pirate on the Journey of Writing Gyn/Ecology and reveals the autobiographical context of this "Thunderbolt of Rage" that she first hurled against the patriarchs in 1979 and no hurls again in the Re-Surging Movement of Radical Feminism in the Be-Dazzling Nineties.

Pediatric Telephone Protocols Metropolitan Books

The new edition of this internationally recognised text offers comprehensive guidance on the successful management of the child in the dental setting. Prepared by authors of international renown, the Handbook of Paediatric Dentistry presents a volume that takes the reader far beyond the technical skills that are needed to treat disorders of the childhood dentition and instead delivers a whole philosophy of integrative patient care. Richly illustrated and in full colour throughout, the Handbook of Paediatric Dentistry is written in a friendly 'how to' manner and contains useful 'pull out' boxes to act as useful aide-mémoires. Exploring a variety of topics, the book includes discussion of child development, practical communication skills and advice on how to deal with behavioural problems. Clinical topics include the management of caries, fluoridation, restorative dentistry, pulp therapy, trauma management, oral medicine and pathology, dental anomalies, and the treatment of medically compromised children. Chapters also explore the use of orthodontics, the management of cleft lip and palate and speech, language and swallowing. The Handbook of Paediatric Dentistry has become an essential chairside and bedside companion for all practitioners caring for children and is suitable for undergraduate dental students,

general dental practitioners, specialist paediatric dentists, orthodontists and paediatricians. Established as the foremost available comprehensive handbook on paediatric dentistry Prepared in an 'easy-to-digest' fashion - which allows for quick reference and easy reading Contains over 550 full colour line artworks, photographs and tables together with 'Clinical Hints' boxes to act as useful aide-mémoires Sets out the essentials for managing conditions such as clefting disorders, haematological and endocrine disorders, congenital cardiac disease, disorders of metabolism, organ transplantation and cancer in children as well as more familiar presentations such as dental trauma, oral infections and caries Detailed appendices provide the reader with information that is often difficult to find and which may be overlooked Designed specifically to give all practitioners confidence when managing children Convenient handbook size ensures that the book can be easily referred to in the clinical setting Endorsed by the Australasian Academy of Paediatric Dentistry ~ Improved layout and completely new colour illustrations Expanded section on sedation and use of nitrous oxide Includes details from the most recent international guidelines Cases expanded to show 20 year follow-up Includes the latest research findings in orthodontics Fully updated section on clefting problems

Telephone Triage Elsevier Health Sciences
A practical and comprehensive instruction manual, this unique book and audio CD enables you to practice telephone triage with greater confidence, refinement and sophistication. This practical book defines the telephone triage field, techniques, and guidelines including:
* Suggestions for interviewing and documentation
* applications for high-risk populations
* medical and psychological crisis interventions
* risk management for safe practice
The 60 minute

CD contains 10 case studies based on "real-world" cases for analysis and critique.

Guidelines for Perinatal Care CIFOR

Textbook concentrates on evaluative skills and the rational development of differential diagnosis. It also covers clinical practice in the context of recent trends in the delivery of health care, including legal issues, coding, utilization review, utilization management and more.